

## CCHS Dog Training Classes FAQ

1. What are the **requirements for my dog** to attend training class?

For puppy class, your dog must be **8 weeks – 4 months old** and **current on vaccinations** (including bordetella) by the start date of the puppy class. Manners class is for any dog that is **over the age of 5 months** and **current on vaccinations** (including bordetella).

*\*\*\*Dogs displaying aggression or other disruptive behaviors may not be suitable for group dog training classes. If this might be the case, owners can contact Natalie to see what the best learning environment for their dog is.*

2. How much are the training classes?

**\$99** for basic manners & puppy class

\$10 discount with proof of adoption. Only dogs adopted from a licensed non-profit organization are eligible for the discount.

3. How long do the classes last?

Each class lasts **one hour for a total of six sessions**. The first session of Basic Manners class is orientation and for owners only (no dogs). For puppy class owners bring the pups to orientation.

4. Do I need to pre-register?

**Yes!** You need to pre-register. Your space in the class **will not be held until payment is received** in full.

\*Checks can be made payable to CCHS.

5. How do I sign up my dog up for training classes?

Please turn-in **completed enrollment form** and **payment** to CCHS during normal business hours. Enrollment can be secured over the phone by using a credit card or in person using cash or check. To avoid overcrowded classes, **by mail enrollments are not permitted**. If we are out of blank enrollment forms in the folders kept up front then the class is already full. Let Natalie know if we run low on enrollment forms so she can schedule the next round of classes.

### **Registering someone for dog training classes**

- Collect payment – payment in-full is required before registration
- Have owner complete enrollment form – Please complete the portion in the gray box at the bottom of the enrollment form. The second page is for the owners to take. Please be certain that their phone number and email address are on the form and are legible.
- Proof of vaccinations – owners will need to bring proof of current vaccinations with to the first class  
\*Puppies do not need to be fully vaccinated, just up to date on vaccines.

6. How many dogs are in each class?

Typically, **4-8 dogs** are in each class.

\*Maximum for puppy class is 8 puppies, max for manners class is 7 dogs.

7. Where are the classes held?

Training classes are held at Prairieland Feeds on Dunlap in Savoy.

8. Will this meet the special adoption requirement?

**Yes**

9. What if I miss a class? Do you allow make-up sessions?

**Make-up classes are not permitted**. CCHS doesn't currently offer classes on any other days so it's not feasible to do a make-up class.

10. What is the refund/cancellation policy for CCHS training classes?

A **full refund** will only be given **if cancellation is at least 2-weeks prior to the start date** of the training class. Refunds will not be given to individuals that cancel less than 2-weeks before the start date of the training class.