

## CCHS Dog Training Classes FAQ

### **1. What are the requirements for my dog to attend training class?**

For puppy class, your dog must be 8 weeks – 4 months old and current on vaccinations (including bordetella) by the start date of the puppy class. Manners class is for any dog that is 5 months or older and current on vaccinations (including bordetella).

*\*\*\*Dogs displaying aggression or other disruptive behaviors may not be suitable for group dog training classes. If this might be the case, owners can contact Breanne@cuhumane.org to see what the best learning environment for their dog is.*

### **2. How much are the training classes?**

\$120 for basic manners & puppy class

\$20 discount with proof of adoption. Only dogs adopted from a licensed non-profit organization or animal control facility are eligible for the discount.

### **3. How long do the classes last?**

Each class lasts one hour once a week for a total of six sessions. The first session of each class is orientation and for owners only (no dogs).

### **4. Do I need to pre-register?**

Yes! You need to pre-register. Your space in the class will not be held until payment is received in full. \*Checks can be made payable to CCHS.

### **5. How do I sign up my dog up for training classes?**

For puppy class, call CCHS during regular hours to enroll. For Basic Manners class please complete the questionnaire on the CCHS website and email it to Breanne@cuhumane.org Enrollment can be secured over the phone by using a credit card or in person using cash/check/credit card. To avoid overcrowded classes, by mail enrollments are not permitted.

### **6. How many dogs are in each class?**

Typically, 4-8 dogs are in each class. \*Maximum for puppy class is 8 puppies, max for manners class is 7 dogs.

### **7. Where are the classes held?**

Training classes are held at Prairieland Feeds on Dunlap in Savoy.

### **8. What if I miss a class? Do you allow make-up sessions?**

Make-up classes are not permitted. CCHS doesn't currently offer classes on any other days so it's not feasible to do a make-up class.

### **9. What is the refund/cancellation policy for CCHS training classes?**

A full refund will only be given if cancellation is at least 2-weeks prior to the start date of the training class. Refunds will not be given to individuals that cancel less than 2-weeks before the start date of the training class.